

Know your Miro humidifier

NR08 Series

miro

User Manual

Thank you for purchasing Miro humidifier

Please read the user manual thoroughly before using the Miro humidifier. Please carefully read, understand, and follow all warnings and instructions.

The warranty information can be found in this user manual. please keep this user manual for future use.



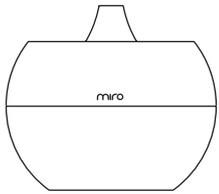
Please email us at support@mirohome.com if you have any questions

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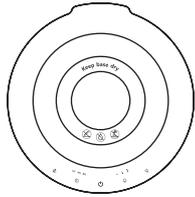
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In The Box

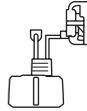
Please make sure all modules are in the box.
Contact support@mirohome.com if any module is missing.



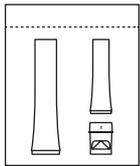
Miro Humidifier



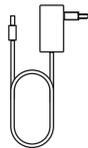
Touch Station



Mist-maker



Outer Vapor Cap,
Inner Vapor Cap,
Splash Guard



DC Adapter



User Manual

Tip

Please make sure to separate all the modules before assembly.

Tip

Size and the look of each module may differ based on the model.

Humidifier Modules

Miro Humidifier

| | | |
|---|-------|-------------|
| | | NR08 Series |
| Outer Vapor Cap | _____ | |
| Noise Muffler | _____ | |
| Water Bowl Cover | _____ | |
| Main Unit (page 6 for details) | _____ | |
| Water Bowl | _____ | |
| Touch Station | _____ | |

Main Unit Assembly

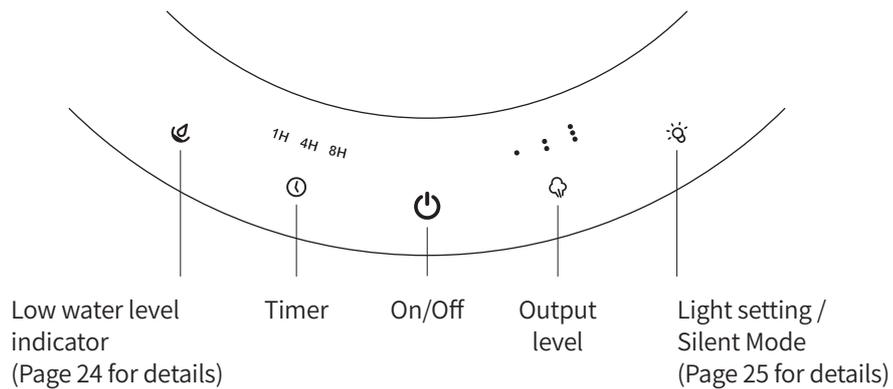
Miro
Customer
Care Portal



Main Unit



Touch Station



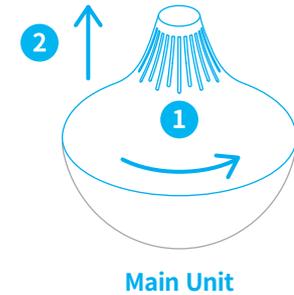
Tip

Size and the look of each module may differ based on the model.

01. Disassembling the Main Unit

The Main Unit comes assembled. Please disassemble the main unit following these steps:

- 1 Grab the top of the Outer Funnel and twist right.
- 2 Disassemble and take apart Outer Funnel, Inner Funnel, and Floating Base.



02. Checking other modules

Please check to see if you have all the modules.

Tip

Please see page 13 for more information on Inner Vapor Cap.



03. Mist-maker placement

Ensure the grooves of the Mist-maker line up with the positioning of the "fins" in the bottom of the Floating Base. The wires should maintain a 90 degree angle (see Diagram 3-1).

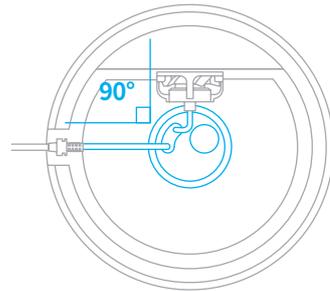


Diagram 3-1

Warning

The humidifier will not produce any mist if the cable wire blocks the top of the Mist-maker (ultrasonic engine). Please position it as shown in Diagram 3-1.

Warning

Please treat Mist-maker with care. The unit may get damaged if you pull the cable or fan too hard. Please refer to Diagram 3-2 for installation details.

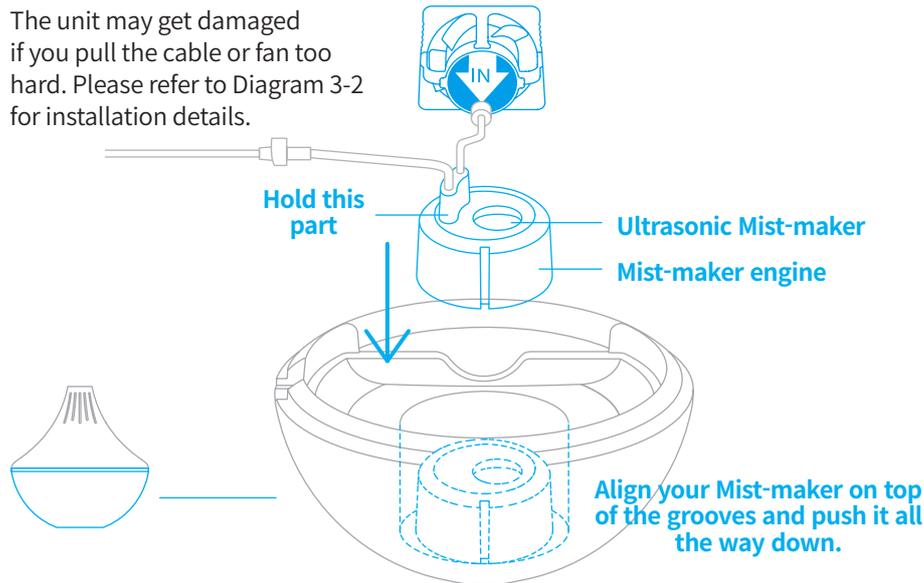


Diagram 3-2

04. Fan placement

Ensure that the "IN" sign is facing the Mist-maker and the arrow facing down. Click the fan inside the groove. Do not force it in. See Diagram 4-1.

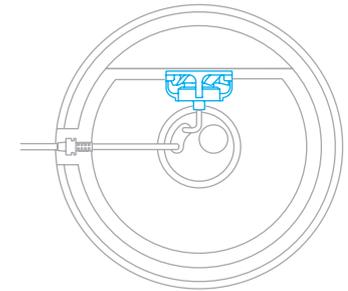
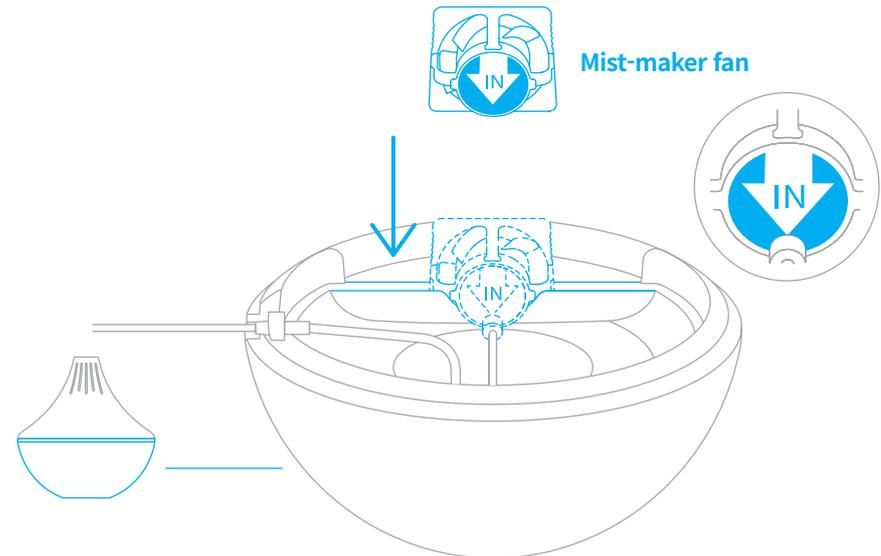


Diagram 4-1

Tip

Insert the fan all the way in. Do not force it in.



05. Cable placement

Place the rubbery edge clip part into the groove of the floating base. See Diagram 5-1.

Warning

The humidifier may not function properly if the rubbery edge clip is not placed properly.

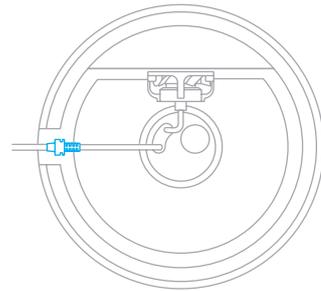


Diagram 5-1

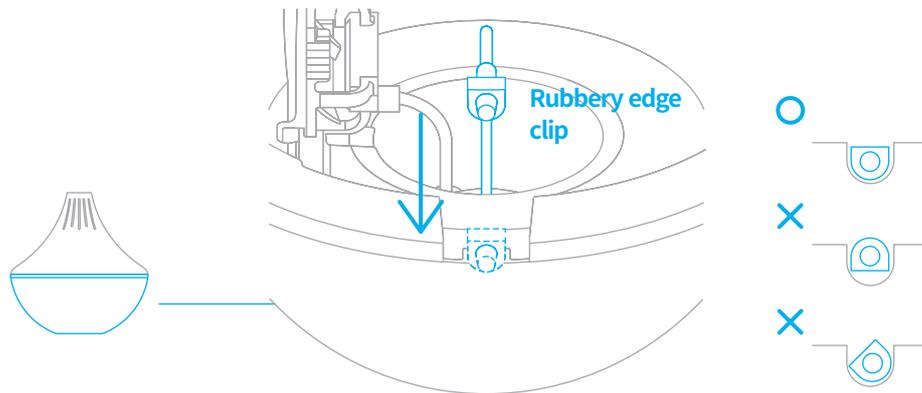


Diagram 5-2

06. Inner Funnel placement

Line up Inner Funnel groove on top of the fan and push it down. See Diagram 6-1.

Warning

The humidifier may not function properly if the Inner Funnel is misplaced.

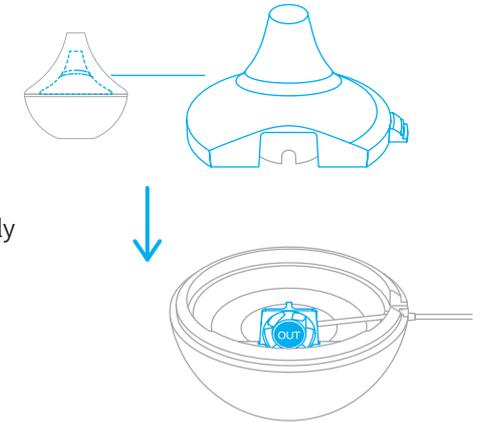


Diagram 6-1

07. Outer Funnel placement

- 1 Place the Outer Funnel on top of the Inner Funnel.
- 2 Gently twist the Outer Funnel to hold it into place. See Diagram 7-1 for details.

Warning

The humidifier may not function properly if the Outer Funnel is misplaced.

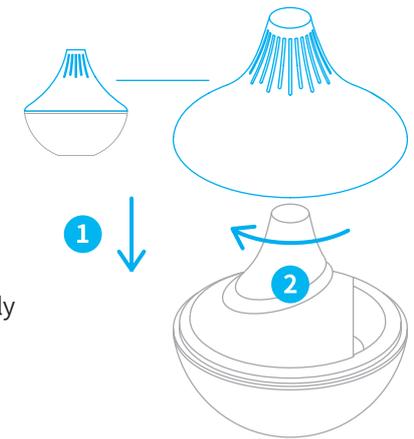


Diagram 7-1

08. Splash Guard placement

Optional

Locate the arrow on the Splash Guard and drop it into the funnel as shown in Diagram 8-1.

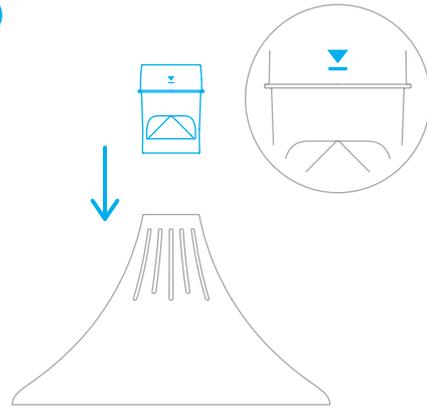


Diagram 8-1

Tip

Miro humidifier has a powerful output. You may see water condensation around the humidifier depending on the temperature and humidity of your environment. The Splash Guard can minimize the condensation effect.

Warning

The humidifier output may decrease slightly when using the Splash Guard.

09. Inner Vapor Cap placement

Click the Inner Vapor Cap into the Main Unit.

Warning

Do NOT lift the Main Unit by holding only the Inner Vapor Cap. This may cause permanent damage.

Warning

Please ensure to use the correct Vapor Cap. Outer Vapor Cap is translucent while the Inner Vapor Cap is not.

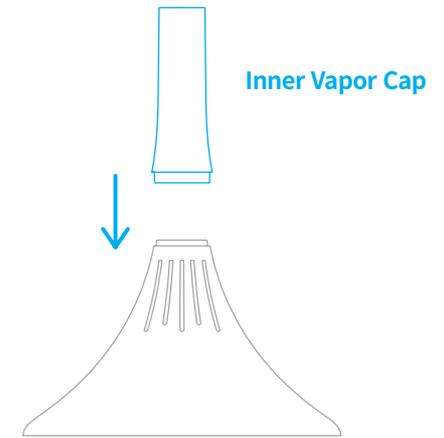


Diagram 9-1

Miro Humidifier Assembly

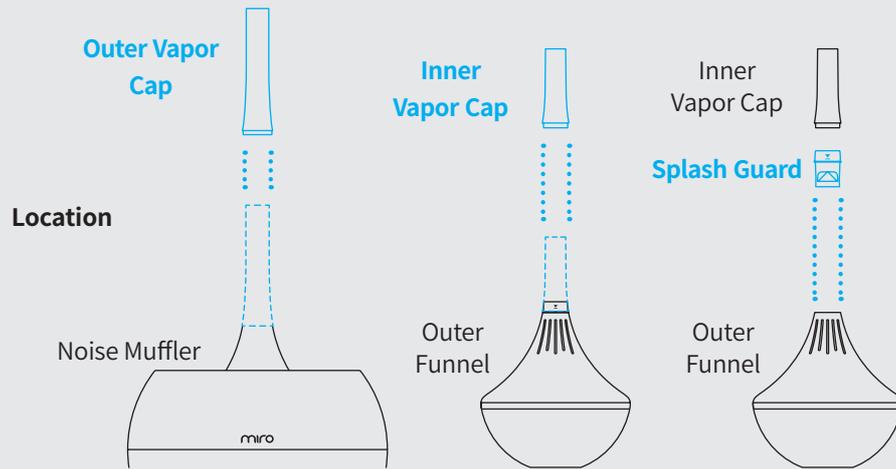
Scan to watch the assembly video.



How to differentiate various Vapor Caps

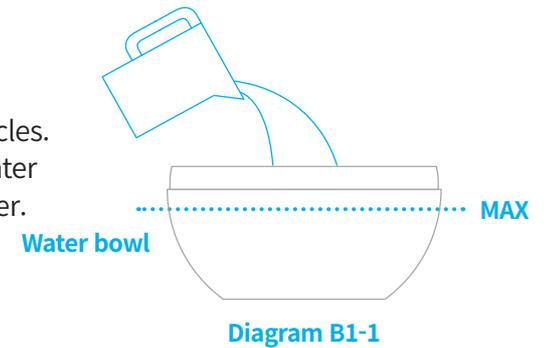
Outer Vapor Cap and Inner Vapor Cap have similar designs. Please make sure to use the right parts for each location.

| Part Name | Outer Vapor Cap | Inner Vapor Cap | Splash Guard |
|---------------------|-----------------|-----------------|--------------|
| Required / Optional | Optional | Required | Optional |
| Transparency | Translucent | Solid | Solid |
| Size | 6.3" / 16cm | 3.54" / 9cm | 1.57" / 4cm |



01. Fill the Water Bowl

Fill the Water Bowl with purified water, distilled water, or drinking water. Please remember that you breathe in the mist particles. We recommend using distilled water for prolonged use of the humidifier. Do NOT fill over the MAX line as indicated in Diagram B1-1



Warning

Using hot water, hard water, or contaminated water can permanently damage the unit.

Warning

Overfilling the Water Bowl may cause the humidity output to decrease due to reduced airflow.

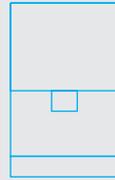
Miro recommends using purified or distilled water.

Tap water can be used but please remember that tap water contains minerals, calcium, magnesium, and other chemicals. Using tap water will cause mineral buildup which will shorten the lifespan of your humidifier. If you use hard water, please wash your humidifier more frequently.

Recommended



Distilled Water



Purified Water

02. Floating the Main Unit

Float the assembled Main Unit in the Water Bowl.
Make sure NOT to sink the USB cable into the water.

Warning

Make sure to keep the tip of the USB cable dry!

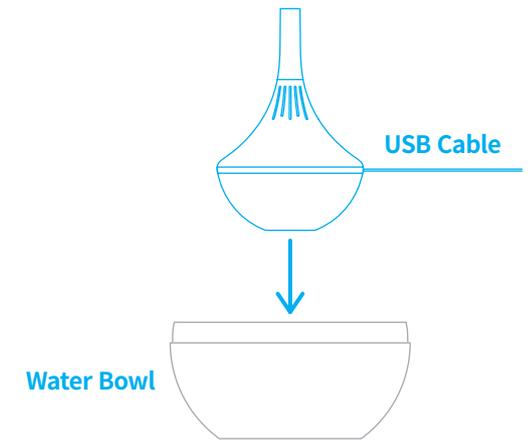


Diagram B2-1

03. Placing the Water Bowl Cover

Place the Water Bowl Cover on top of the Water Bowl and the Main Unit. Make sure to line up the groove with the USB cable to ensure that the Water Bowl Cover does not interrupt with the wire.

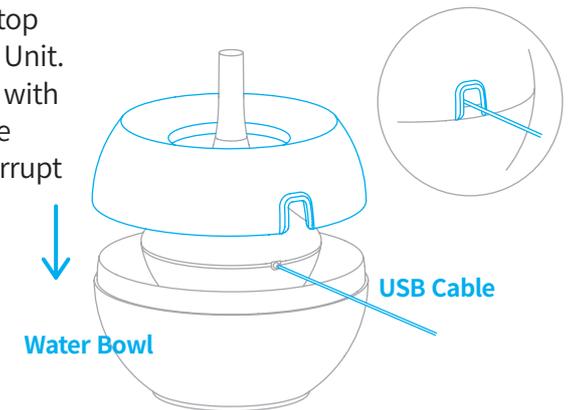


Diagram B3-1

Warning

Overfilling the Water Bowl may cause the humidifier output to decrease significantly due to the reduced airflow.

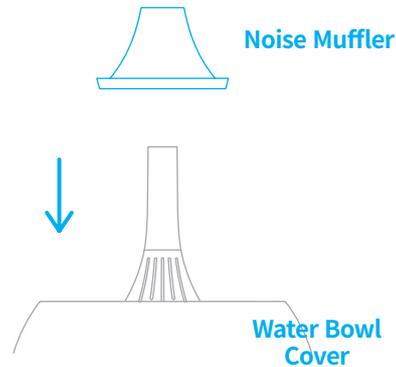
04. Placing the Noise Muffler

Optional

Miro recommends using the Noise Muffler if you are a light sleeper.

Tip

Miro humidifier is very quiet to begin with. Noise Muffler will make the humidifier nearly silent.



05. Placing the Outer Vapor Cap

Optional

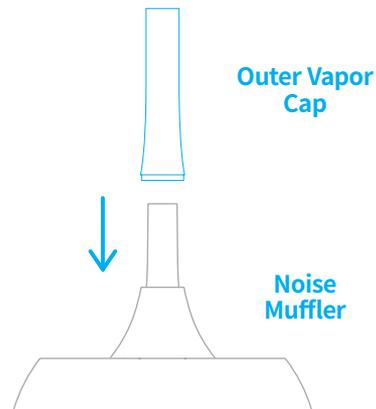
Click the Outer Vapor Cap into the Noise Muffler. Using the Outer Vapor Cap can help you change the output direction.

Warning

Outer Vapor Cap can only be used with the Noise Muffler.

Tip

Please see page 14 for more information on Outer Vapor Cap.

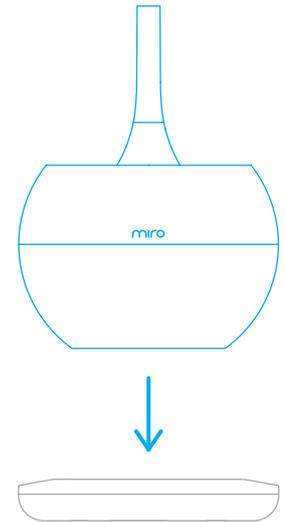


06. Water Bowl Placement

Place the Touch Station on a flat surface. Place the assembled Miro NR08 Series humidifier (NR08M Black, NR08M Cream White) on top of the Touch Station.

Warning

Please be careful when handling the Water Bowl.



07. Connecting the USB Cable

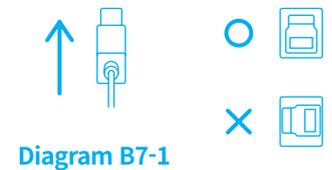
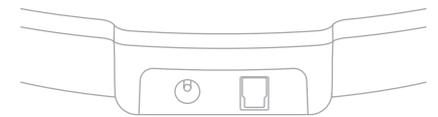
Plug the Mist-maker cable into the Touch Station.

Warning

Please make sure to secure the USB port into the Touch Station. The humidifier will not operate if the USB Cable is not pushed in fully.

Warning

Please do not pull the wire when unplugging. It might break the cable. See Diagram B7-1 for more details



08. Connecting the power cable

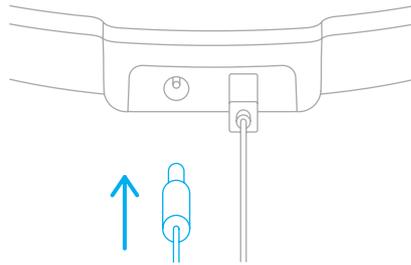
Plug the power cable into the Touch Station.

Warning

Please make sure to secure the power cable into the Touch Station. The humidifier will not operate if the power cable is not pushed in fully.

Warning

Please do not pull the wire when unplugging.

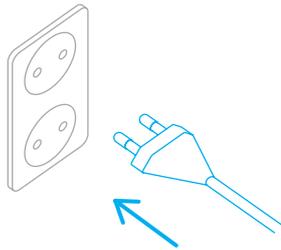


09. Connecting your humidifier to DC Adapter

Plug the power adapter into a power outlet. Use your humidifier with care and refer to page 22 for details.

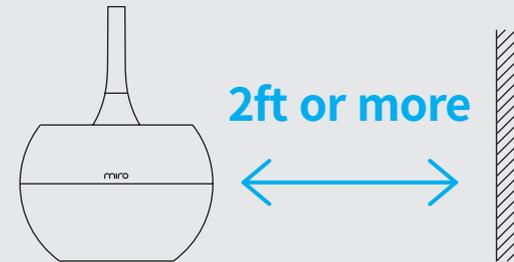
Warning

Please do not pull the wire when unplugging.



Maintain distance from the wall

Maintaining 2ft away from the wall helps the circulation of vapor from the humidifier, maximizing the humidifier efficiency.



Maintain at least 8ft away from the Miro Air Purifier

The sensor from Miro Air Purifier will detect the vapor particles from the humidifier. This may cause the air purifier to perform at its highest output. Please set the Air Purifier power level to one if humidifier has to be used nearby.



How to Operate Your Humidifier

support.
mirohome.
com



Powering on/off

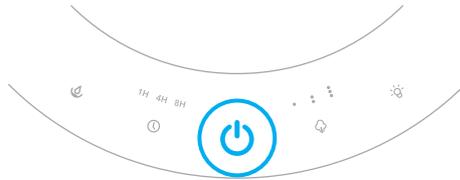
Tap the power icon to turn the humidifier on and off.

Tip

The humidifier will automatically turn to snooze mode after 25 seconds of inactivity.

Tip

The humidifier will remember your LED light setting while the humidifier is plugged into a power source. The LED light setting will return to default when you disconnect the humidifier from a power source.



Output setting

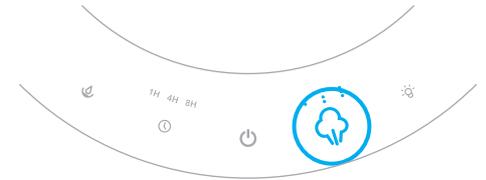
You can adjust the humidification output level from 0 to 3 by pressing the 'output level' icon (Level 1, Level 2, Level 3, OFF).

Warning

Miro recommends maintaining a low mist output throughout the day. Only go up to the highest setting when the environment is extremely dry. Your environment may get extremely humid if the humidifier is left on at the highest setting due to Miro humidifiers' powerful output.

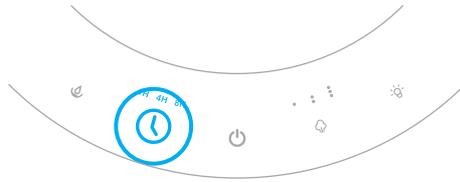
Tip

Please refer back to page 7 if your humidifier is not working properly. If you cannot self-diagnose, please reach us at support@mirohome.com



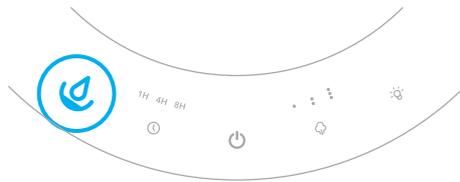
Timer

Press the 'timer' icon to set the timer to 1 hour, 4 hours, 8 hours, or turning off the timer setting.



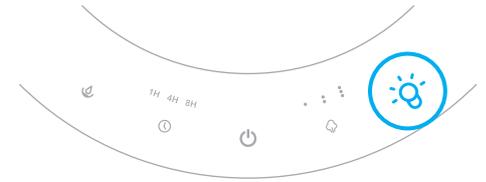
Low water-level indicator

The Main Unit needs to be floating in order for the humidifier to make mists. When the water level dips to a point where the Main Unit cannot float, the 'low water-level' icon on the Touch Station will blink. The Mist-maker and fan will automatically stop when this happens. Please refill water and restart the humidifier.



Using LED lights

The LED light cycles slowly through different colors when the humidifier is turned on. The light glows more vividly when the Water Bowl is full.



Tip

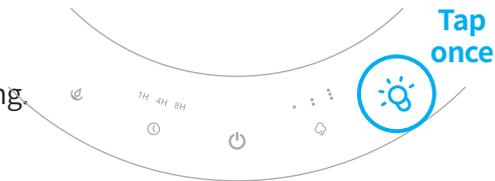
You can adjust the LED setting and brightness using the Miro Smart Home mobile application. MiroT WiFi chip is required for this feature.

Tip

You can use LED light as a night light even when the Water Bowl is empty.

Setting LED light to one color

When the LED light is changing, you can click the 'light setting' icon once to stop the LED color from changing.



Tip

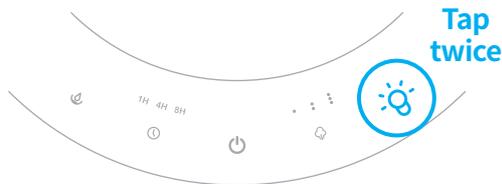
LED light will cycle through different colors as its default setting.

Tip

Use the MiroT WiFi Chip and Miro Smart Home application to easily select the color you want.

Turning the LED light off

When the LED light is changing, you can click the 'light setting' icon twice to turn the LED light off.



Tip

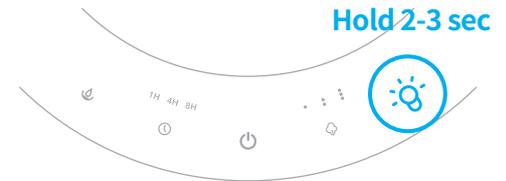
Use the MiroT WiFi Chip and Miro Smart Home application to easily turn the LED light off.

Tip

To turn the LED light on again, simply press the 'light setting' icon once.

Silent mode

Tap and hold the 'light setting' icon for 2-3 seconds to turn off the button chimes.



Tip

Use the MiroT WiFi Chip and Miro Smart Home application to easily turn the Silent Mode on/off.

Tip

The 'timer' icon and 'output level' icon will blink several times to indicate that the Silent Mode has been activated.

How to Wash Your Humidifier

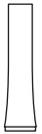
Video User Guide



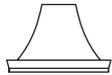
Every module can be cleaned with just dish soap and sponge.

Washable Modules

Power OFF your humidifier before washing. Use gentle dish soap with sponge to make foam. Clean your humidifier.



Outer Vapor Cap



Noise Muffler



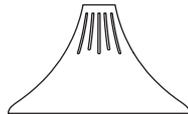
Inner Vapor Cap



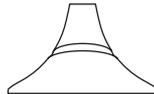
Splash Guard



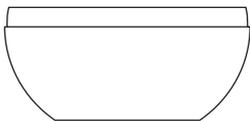
Water Bowl Cover



Outer Funnel



Inner Funnel



Water Bowl



Mist-maker
(Do NOT wash the tip of the cable. Keep the tip away from water)



Floating Base

Washing Your Mist-maker

- Please cover the USB port using the USB port cover to prevent any water coming in contact with the USB port.
- Please make sure the USB port is completely dry before using as any remaining water on the USB port may cause damage to your humidifier

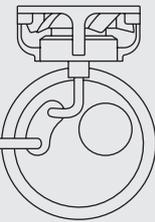


Please use the USB port cover before washing your Mist-maker



USB port cover

Fan

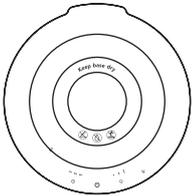


Ultrasonic Engine

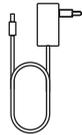
Do NOT wash these modules

MUST READ

Touch Station, DC Adapter, and the USB Port of the Mist-maker cannot be washed. These are the only modules that are not waterproof. Do not wash them or submerge them in water.



Touch station



DC adapter



USB tip of
Mist-maker

Please read before washing!

- Do NOT wash the USB port of the Mist-maker.
- Do NOT use a tough scrubber. It will damage the unit.
- Do NOT use any harsh chemicals including but not excluded to vinegar, acidic liquid, and baking soda.
- Do NOT use hot water or boiling water to sterilize the unit. This is not necessary and it will damage the unit.

Frequently Asked Questions (FAQs)

Please find the frequently asked questions below. If you continue to have issues with the humidifier, please create a problem ticket on support.mirohome.com or send us an email at support@mirohome.com

| Issue | Check First | Possible Solution |
|--|---|---|
| My Miro humidifier is not turning on. | Is the DC adapter plugged in correctly? | Plug the DC adapter into the power outlet correctly. |
| | Is the Mist-maker, Fan, Ultrasonic engine, and USB cable installed correctly? | Please double check the manual to see if these parts are installed correctly. Refer to page 8~10. |
| | Is the power cable plugged into the Touch Station? | Please check to see if the power cable is plugged all the way into the Touch Station. |
| There is water condensation around the humidifier. | Is the power cable plugged into the Touch Station? | Please check to see if the power cable is plugged all the way into the Touch Station. |
| | There are various reasons as to why the water condensation may be happening. | The temperature and humidity may be causing the water condensation. When the air is completely saturated(humid) the mist will fall to the ground and cause water condensation. Reduce the output level and try to open the window every four hours. Miro recommends using Splash Guard and Noise Muffler to help with the water condensation issue. |

| Issue | Check First | Possible Solution |
|--|--|--|
| My humidifier is too loud. | | Please use the Noise Muffler. This will bring the operating noise to around 8dB. If the unit is still too loud, please contact us at support@mirohome.com. |
| Humidity does not increase even when the humidifier is on. | Did you leave your window open? Is there a continuous airflow? | Humidity is affected by the size of the room, temperature, and ventilation. Please make sure to keep your windows closed to increase the humidity in your environment. Miro recommends using the humidifier in a closed space. |
| What type of water can I use? | | You can use any type of water. Miro recommends using distilled or purified water for maximum performance. |

| Issue | Check First | Possible Solution |
|--|---|---|
| My humidifier will not make any mists. | Is the water too hot? Is the water level too low? | Please do not use hot water with the humidifier. Please refill the Water Bowl. The humidifier will stop running when there is about an inch level of water left. Please refill to keep using the humidifier. |
| | Is the Mist-maker and fan installed correctly? | Please refer to page 7~11 and install the modules correctly. |
| | Is the bottom of the Main Unit clean? | Please clean the bottom of the Main Unit to eliminate any blockage. |
| | Is the Mist-maker or fan clogged by foreign materials? Are there any mineral buildup, soap, or essential oil? | Refer to page 28~30 and clean the Mist-maker and fan. |
| | Is the fan turning when the humidifier is on? | Please check to see if the fan is turning when you turn on the humidifier. Please contact support@mirohome.com if the fan does not turn. |

| Issue | Check First | Possible Solution |
|---|--|---|
| My room gets foggy whenever I use the Miro humidifier. | Is there limited ventilation in your room and completely closed off? | The continuous output and increase in humidity in a completely closed off space will make the air look foggy. Please reduce the output level and ventilate your space. |
| The dust level increases whenever I use the humidifier. | Is there at least 8ft between the air purifier and the humidifier? | Some sensors may recognize water vapor as dust particles. Please maintain at least 8ft between the humidifier and the air purifier. |
| The color of the flame from my gas cooktop changes whenever I turn on the humidifier. | Did the color of the flame change from blue to red? | This is a common occurrence. The flame color will change when your environment is high in humidity. Please don't be alarmed and continue to use your humidifier. |
| Can I use essential oils? | | Please do not use essential oils with Miro humidifiers. The oil residue is difficult to clean and may discolor/damage your humidifier. The emulsifying agent from the essential oil may permanently damage your humidifier. |

| Issue | Check First | Possible Solution |
|--|--|---|
| My humidifier looks damaged/deformed after cleaning. | Did you use a dishwasher? | Please do NOT use a dishwasher. Dishwasher uses hot water and hot dry air. This can damage/deform your humidifier. |
| | Did you wash the Touch Station and DC Adapter with liquid? | The Touch Station and DC Adapter should NOT be washed. They are not waterproof. Please do NOT wash them. Doing so will void your warranty. |
| | Did you use vinegar to clean your humidifier? | Please only use dish soap and sponge to clean your humidifier. We don't recommend using vinegar or any other chemical solution. Not only is it more difficult to clean using those chemical solution, it may also degrade your humidifier over time. We designed all Miro humidifiers so that you can easily clean them with only dish soap and sponge. |
| Can I wash my humidifier with hot water? | | Please use lukewarm water. Do NOT wash with hot water. Hot water may damage your humidifier. |

Please Read Before Use For Your Safety

To reduce the risk of injury/physical harm, please read the following before using your Miro humidifier.

WARNING

- Do NOT wash the Controller(NR07 Series), Touch Station(NR08 Series), and DC Adapter with water or any other liquid.
- Do NOT use dirty, rusty water to clean or operate your humidifier.
- Do NOT touch or plug the power cable with wet hands.
- Do NOT drag or push the product when moving your humidifier. Please lift the whole unit.
- Do NOT use your humidifier if the cables or DC Adapter is damaged. Contact us at support@mirohome.com for further support.
- Do NOT operate your humidifier near hazardous items.
- Do NOT place your humidifier on top of a hot surface.
- Please use both hands to support the bottom of the Water Bowl when refilling or moving your humidifier for any reasons.
- Connect the Mist-maker to the Controller, then connect the power cable to the controller. Not following this order may cause sparks.
- Do NOT leave water inside the water tank for a long time.

Tips & Recommendations

- Miro recommends using the humidifier away from any other electrical appliances or any products sensitive to humidity.
- Always make sure to clean your humidifier and place your humidifier on a flat surface.
- Place your humidifier at least 2ft away from the wall for maximum performance.
- Continuous operation at max output may cause water condensation around your humidifier.
- Miro recommends using distilled or purified water. Hard water contains minerals that may shorten the lifespan of your humidifier.
- Do not pull any cords by the wire. Make sure to unplug by holding the plug head.
- Please make sure your humidifier is disconnected from electricity when refilling or washing your humidifier.
- Please do not bend or pull any cables. Do not make a knot or tie the cable too tight.
- Keep the humidifier out of reach from children.

Product Specifications

- In case of humidifier malfunction, disconnect your unit immediately and contact us at support@mirohome.com
- Please be aware of your environment's humidity when using your humidifier. Highly humid environment may cause water condensation near your humidifier.
- We test all our units before sending them out. Please don't be alarmed if you think the product has been opened.
- The Mist-maker may generate a small amount of heat during operation. This is normal.
- Placing your humidifier on a cold surface may promote water condensation. You can place a towel underneath to prevent this situation.
- Miro humidifiers are extremely powerful. Please maintain low mist output. Use high output level when your environment feels dry. Change back to low when optimal humidity is met.

| | | |
|--|--|----------------------------------|
| Model Name | MIRO-NR08M(Black) / MIRO-NR08M CW(Cream White) | |
| Manufacturer | Miro Corp. | |
| Humidification Method | Ultrasonic | |
| Color | White+Black / White+Light Grey | |
| Water Tank Size | 4L (1.06 gal.) | |
| Item Weight | 2.3kg/ 5.07lbs. | |
| Power Consumption | 27 W | |
| Output Current | DC 24 V / 1.5 A | |
| Input Voltage | AC100 - 240V (50Hz ~ 60Hz) | |
| Dimension | 268x270x368(mm) 10.5x10.5 x 13.4(in.) | |
| Humidification Rate & Approximate Runtime (NR08/NR08M-Black/ NR08M-Cream White) | Level | Output / maximum run-time |
| | Level 1 | 200cc/hr, 20 hrs |
| | Level 2 | 350cc/hr, 11 hrs |
| | Level 3 | 500cc/hr, 8 hrs |

Product design and dimensions may slightly change without advance notice.

Warranty Disclaimer

| | |
|------------------------|-----------------|
| Covered Product | Miro Humidifier |
| Model Number | NR08 Series |

Covered Product:

Miro Humidifier,
Model Number: NR08M, UPC: 888894000142

Limitation of Damages

In no event shall Miro America Inc. be liable for consequential damages for breach of this warranty. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

Miro warrants that for a period of one year from shipment, the Product will be free from defects in materials and workmanship under normal use in accordance with the documentation provided with the Product. In the event of a defect, visit Miro at <https://support.mirohome.com> for return instructions. Miro's policy is to honor product warranties only on products purchased directly from Miro or from authorized Miro resellers, and only if accompanied by a receipt or proof of purchase. A list of Miro's authorized resellers is available on Miro's website. If you purchase a Miro product from an unauthorized dealer or if the original factory serial number has been removed, defaced or altered, your Miro product warranty will be deemed invalid. Shipping charges may apply except where prohibited by applicable law.

Miro's sole obligation under this warranty will be at its option to repair or replace the Product and the replaced product will be warranted for the remaining period of the original warranty. Replacement products may contain new or refurbished parts.

Miro America Inc. is not the manufacturer of but is the exclusive distributor and authorized seller of all Miro branded products in North America.

Warranty Exclusions

This warranty does not apply to any costs, repairs, or services for the following:

1. Service calls to correct the installation of the Covered Product, or to explain the usage of the product to the buyer.
2. Repairs necessitated by use other than normal home use.
3. Damage resulting from misuse, abuse, accidents, alterations, or improper installation, including, but not limited to, any use which falls under the 'Please Read Before Use For Your Safety' Section in this product user manual.
4. Corrective work necessitated by repairs made by anyone other than a Miro America Inc. authorized service technician.

This warranty does not apply to Products damaged by misuse, accident, electrical disturbance or normal wear and tear. The Product is not designed for or warranted against damage from use in areas subject to extreme temperature, excessive moisture, or other inherently hazardous environments. All implied warranties of merchantability or fitness for a particular purpose are limited to the duration of this warranty except for the limited express warranties set forth above, Miro America Inc.

disclaims all other express or implied warranties or conditions. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

How to Obtain Warranty Service

Please use <https://support.mirohome.com> to submit a ticket. Our support representative will help you to resolve the issue.

Upon discovery of any defect, malfunction, or nonconformity in the Covered Product, the buyer may choose one of the following options for obtaining warranty service and repairs:

(a) The buyer should carefully pack the Covered Product, preferably in the original packing materials, and deliver it, together with a copy of the original purchase receipt and a description of the problem, to:

1709 British Cup Dr,
Las Vegas, NV 89117

If the buyer sends the product by U.S. mail, we recommend that the buyer insure it and send it return receipt requested. We accept no liability for products lost or misplaced in shipment.

(b) The buyer may return the Covered Product to the retail seller, or to any retail seller of like goods of the same manufacturer, who will do one of the following:

1. Service or repair the Covered Product to conform to the applicable warranty.
2. Direct the buyer to a reasonably close independent repair or service facility.
3. Replace the Covered Product with goods those are identical or reasonably equivalent to the warranted goods.
4. Refund to the buyer the original purchase price less that amount directly attributable to use by the buyer prior to the discovery of the nonconformity.

Product Registration

We recommend that the buyer fill out and register the warranty here: <https://geni.us/HpJO>

Miro America Inc.

Miro Customer Service

Miro operates in-house customer support site. Please visit support.mirohome.com or email us at support@mirohome.com if you have any issues with your Miro product.

Contact at support@mirohome.com

You should expect a response from us within 24 hours during business hours.

What does this warranty not cover?

- Damage of a product resulting from customer’s failure to read and follow manuals.
- Damage of a product resulting from customer’s intentional or negligent mishandling.
- Damage of a product resulting from unauthorized modification of the product.
- Damage caused by national disaster.
- Damage of a product resulting from using a humidifier in an inappropriate and harsh environment.

Customer service protocol

| Customer Service Protocol | Solutions | |
|---|--|---|
| | Within warranty period | After warranty period |
| Defective items within 7 days from purchase date | Replacement or full refund | |
| Defective items within 1 month from purchase date | Replacement or full refund | Not applicable |
| Defective or damaged during delivery | Replacement | |
| When repair is possible | When the unit is broken with the repetitive problems until three times, | Free repair |
| | When the unit is broken with the repetitive problems more than three times, | Repair at cost |
| When repair is impossible | (Within the period of possession of parts) When the repair is impossible even with repair parts | Replacement or full refund |
| | (Within the period of possession of parts) When the repair is impossible due to absence of repair parts | Partial refund or discount offer to upgrade |
| When the company lose the product during repair | | Partial refund |

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mirohome.com

Miro Support
support.mirohome.com