

Know your Miro Air Purifier

MHPure13G

MHPure13T

MHPure13PG

MHPure13PT

Thank you for purchasing Miro Air Purifier.

Please read the user manual thoroughly
before using the Miro Air Purifier.

Please carefully read, understand,
and follow all warnings and instructions.

The warranty information can be found in this user manual.
Please keep this user manual for future use.



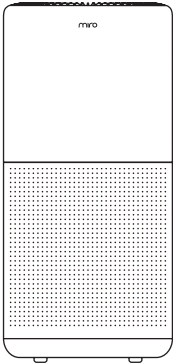
Please email us at
support@mirohome.com
if you have any questions

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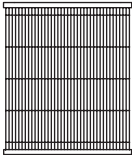
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In The Box

Please make sure all modules are in the box.



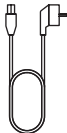
Main Unit
(Top Module &
Bottom Module)



Miro H13
HEPA Filter



DC Adapter



Power Cord



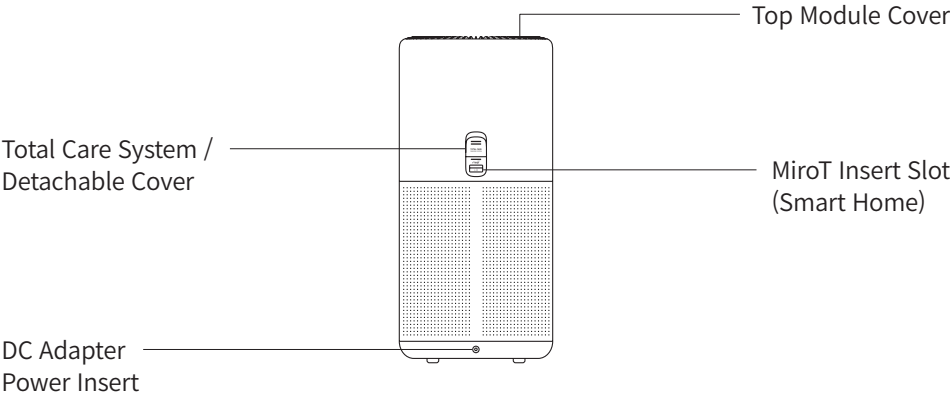
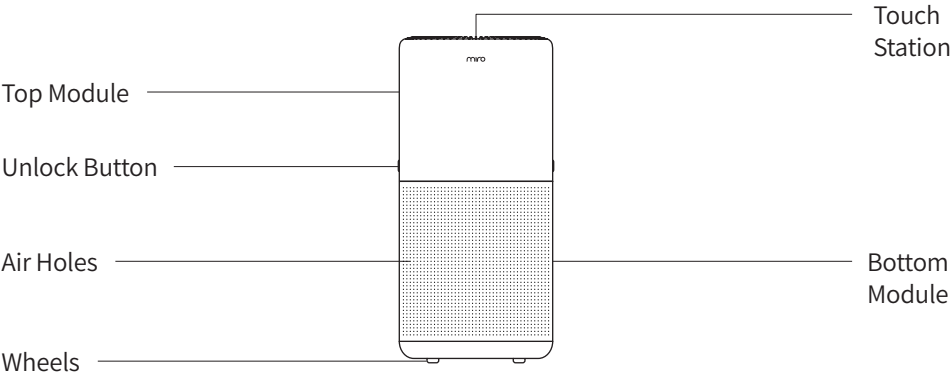
User Manual

Tip

Size and the look of each module may differ based on the model.

Parts Name

Main Unit



Tip

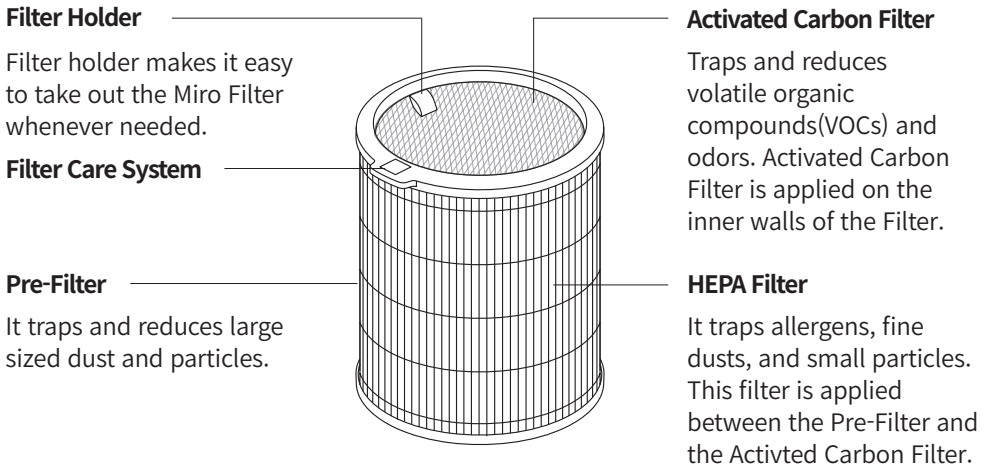
Size and the look of each module may differ based on the model.

What is MiroT chip?

MiroT WiFi chip is an insert module that connects to your Miro appliances to AI speakers and other smart devices.

Miro H13 HEPA Filter

Miro H13 HEPA Filter contains active carbon which help get rid of VOCs, odors, and airborne dust. Miro 'Filter Care System' helps customers check authenticity of Miro Filters and their lifespan. Every new authentic Miro Filter will be recognized by the Miro Filter Care System.



Tip

Size and the look of each module may differ based on the model.

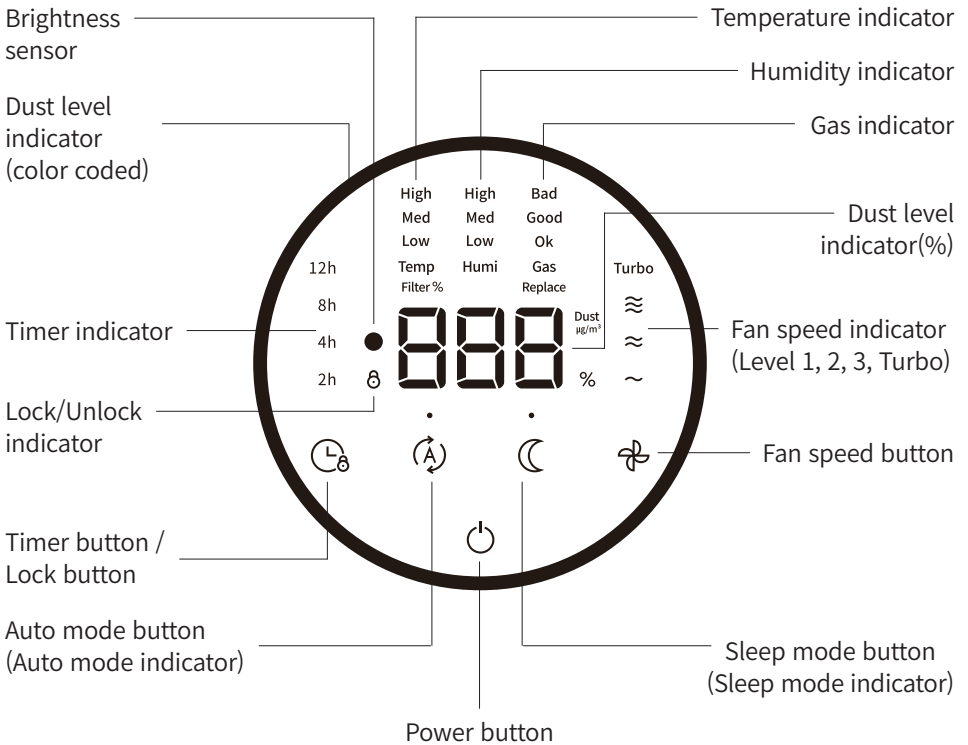
Warning

Make sure you remove all packing from the Miro Filter before use.

Warning

Do not remove the "Filter Care System" sticker attached on the filter. This sticker reads lifespan of your Filter and scans the authenticity of the Filter. If the sticker is removed, Miro Air Purifier may not work and produce "E3" error code.

Touch Station



Assembling The Miro H13 HEPA Filter

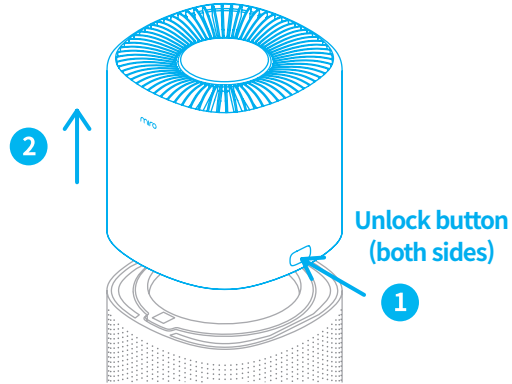
Video User Guide



Please follow the instruction step-by-step.

1. Detach the Top Module

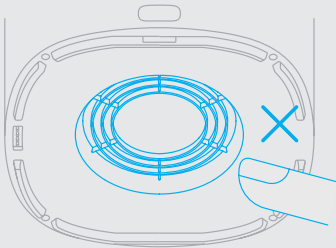
Push the unlock buttons and lift up the Top Module.



Please wait for at least 30 seconds for the Air Purifier to turn off completely before disassembly.

MUST READ

- The fan inside will continue to spin for at least 30 seconds after it has been turned off.
- Please keep clear of any objects in the Top Module at all times. Sticking anything in may cause injury to the user or damage the product.



Do not put your finger through the bottom of the Top Module.

02. Remove all packaging from the Filter

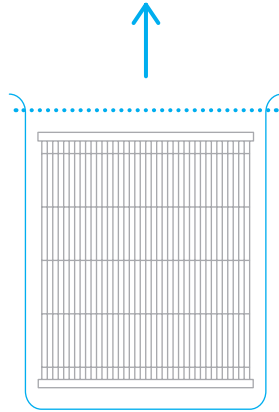
Remove all packaging before using the Miro H13 HEPA Filter.

Warning

Failure to remove all packaging may damage your product and void your warranty.

Warning

Do not remove the 'Filter Care System' sticker on the Filter. Removing this sticker may damage your product and void your warranty.



03. Installing Miro H13 HEPA Filter

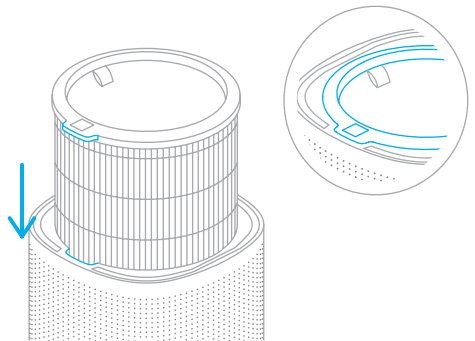
After removing all packaging from the Filter, align your Filter to the Bottom Module and push it all the way down.

Warning

Top Module will not attach properly if the Filter is misaligned.

Warning

If you get an "E3" error code, please reassemble your Filter and restart your Air Purifier. Please contact us at support@mirohome.com if this issue persists.

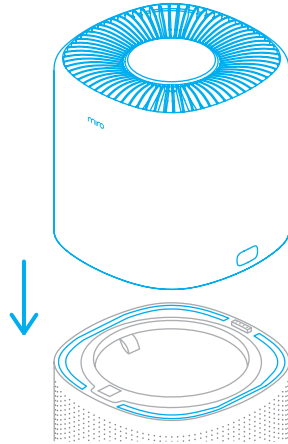


04. Reattaching the Top Module

Align the Top Module with the Bottom Module and reattach them together.

Warning

The Air Purifier may not function properly if the Top Module is improperly installed.



Placement & Power

Video User
Guide

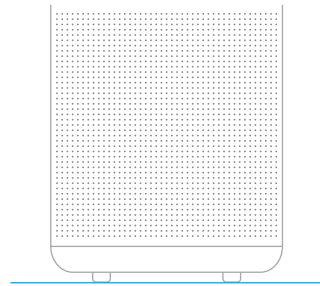


01. Place your Miro Air Purifier on a flat surface

Please place your Miro Air Purifier on a flat surface.

Warning

Product may suffer damages if it is not placed on a flat surface.

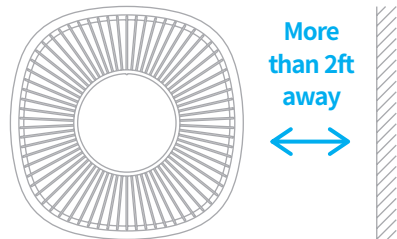


02. Place the Miro Air Purifier away from the wall

Miro Air Purifier takes in air from all of its surroundings. Please place the Miro Air Purifier 2ft away from the wall or furniture.

Warning

Please make sure to keep the air holes (inlet) and air outlet completely clear of any blockage.



03. Connecting Power Cable

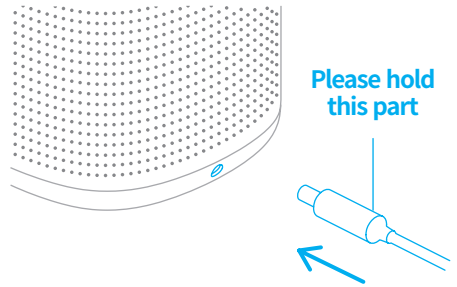
Please connect the Power Cord to the DC Adapter, then connect the DC Adapter to your Miro Air Purifier

Warning

Please hold the head of the cord when plugging/unplugging it. Pulling the cord may cause damage.

Warning

Keep away from water.



04. Plugging into outlet

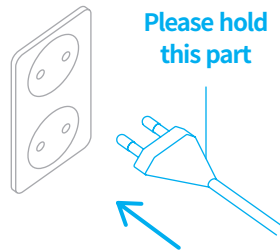
Please plug the Power Cord to an outlet.

Warning

When you plug or unplug the power, please hold the plug head instead of yanking or pulling the wire.

Warning

Keep away from water.





Please read before use

- For best performance, keep windows or doors closed while using your Miro Air Purifier. To avoid elevated carbon dioxide levels, do not operate your Miro Air Purifier in a tightly enclosed space for extended periods.
- We recommend ventilating your environment often if there are lots of odor.
- Very strong odors should be eliminated by ventilating the area first. Then use your Miro Air Purifier to remove any lingering odors.
- The deodorization performance of the Miro Filter may decrease sharply if used for an extended periods of time in an environment with very strong odors. Replace the Miro Filter if it starts to emit rather than eliminate unpleasant odors.
- If ventilation and your Miro Air Purifier does not eliminate odor, the Filter needs to be replaced. Your Miro Filter is not covered by warranty and requires a new Filter to be purchased.
- The new Filter may emit odor during its first use. This odor will disappear after running the Air Purifier for a day or two. This odor is not harmful.
- Miro Air Purifier needs to continuously run for at least one hour upon purchase. This will allow the Total Care Sensor to understand your environment better. The Total Care Sensor may not show an accurate reading during this time.
- Gas indicator will show the correct measurement after two minutes of running the Air Purifier.

Powering on/off

Push the power button to turn the machine on and off.

Tip

Miro Air Purifier needs to continuously run for at least one hour upon purchase. This will allow the Total Care Sensor to understand your environment better. The Total Care Sensor may not show an accurate reading during this time.



Additional Information

- If you disassemble the Top Module while running, the Air Purifier will automatically stop and play an alarm sound.
- If the power adapter is unplugged from outlet, then all the settings will go back to default.
- If you restart the unit while the DC adapter is plugged in, the Air Purifier will remember your previous setting and continue to run at the setting you were on before turning the Air Purifier off.

Checking the lifespan of your Filter

The Touch Station will display your Miro Filter lifespan 10 seconds after the Air Purifier has been turned on.

Tip

Lifespan is calculated and tracked through Miro Filter Care System.

Tip

You can check the Filter lifespan using Miro Smart Home mobile application.



Adjusting the fan speed

You can adjust the fan speed by pushing the fan speed button (Level 1, 2, 3, Turbo).

Tip

The fan speed is set to Auto when you first start the Air Purifier. The Auto setting controls the fan speed automatically based on the overall air quality. Miro recommends setting your Air Purifier to Auto.

Tip

When it's dark, the brightness sensor will automatically decrease the brightness of the Touch Station by 50%.



Automatic Fan Speed Recommended

Press the  button to set your Miro Air Purifier on Auto mode.

Tip

In Auto mode, your Air Purifier automatically optimizes the fan speed based on the level of indoor air quality detected by the sensor.

Tip

When it's dark, the brightness sensor will automatically decrease the brightness of the Touch Station by 50%.

Tip

We recommend setting your Air Purifier to Auto mode. Use the Turbo mode to experience fast air purification.

Tip

Fan Level 1 - find dust level 0 ~ 15 $\mu\text{g}/\text{m}^3$
Fan Level 2 - find dust level 16 ~ 35 $\mu\text{g}/\text{m}^3$,
Fan Level 3 - find dust level 36 ~ 75 $\mu\text{g}/\text{m}^3$,
Fan Level Turbo - find dust level 76 $\mu\text{g}/\text{m}^3$ or above



Night Time Auto Mode

- When in auto mode, the Air Purifier will automatically turn to Night Mode after operating in the dark for 2 hours.
- The night mode will turn the fan speed to the lowest setting and turn all LED lights off except for the night mode and auto mode indicator.
- Your Air Purifier will go back to auto mode when your environment gets brighter.

Using Night mode

Pressing the moon icon enables/disables night mode.

Tip

Your Air Purifier will go back to the previous setting when you deactivate night mode.

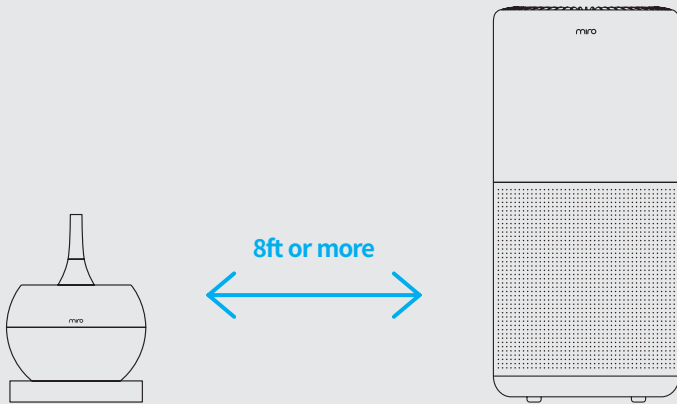
Tip

The night mode will turn the fan speed to the lowest setting and turn all LED lights off except for the night mode and auto mode indicator.



Miro Air Purifier and Miro Humidifier needs to be distanced at least 8ft away from each other.

- The Air Purifier sensor may falsely detect the mist from the humidifier as fine dust. Please place the humidifier and the air purifier at least 8ft away from each other to prevent this from happening.
- If your Miro Air Purifier continues to detect mist as dust, please set the humidifier setting to low.
- We don't recommend using the Air Purifier when the air is very humid. Using the Air Purifier when your environment is very humid may shorten the lifespan of your Filter.



Setting timer

Press the timer button to set timer (2 hours, 4 hours, 8 hours, 12 hours, Off).



Lock mode

Press and hold the timer button for 3 seconds to activate and deactivate lock mode.

Tip

In lock mode, all buttons are deactivated. If you want to change the settings of your Air Purifier, please make sure to deactivate the 'lock mode' prior to pressing other buttons.

3 seconds



Temperature, humidity, gas indicator

Miro Total Care Sensor installed in the back of Miro Air Purifier detects temperature, humidity and gas level in the air and helps for you monitor the air quality.



Tip

Connect the MiroT WiFi chip to your Miro Air Purifier and use Miro Smart Home mobile application to control the device setting with ease.

Tip

Temperature, humidity, and gas indicator cannot be modified manually.

Temperature and humidity chart



| | | | | |
|--------------------|-------------|-----------------|------------|-------------|
| High | 78.8≤ | High | 60≤ | Bad |
| Med | 71.6 - 78.7 | Med | 40-60 | Good |
| Low | ≤71.5 | Low | ≤40 | Ok |
| Temperature | (°F) | Humidity | (%) | Gas |

Additional information on gas sensor

- Miro Air Purifier needs to continuously run for at least one hour upon purchase. This will allow the Total Care Sensor to understand your environment better. The Total Care Sensor may not show an accurate reading during this time.
- The gas indicator requires the Air Purifier to run for at least two minutes every time the Air Purifier restarts in order to show accurate measurement.
- Gas sensor will measure the amount of gas in the air or odor. The gas indicator will show "Good", "OK", or "Bad" depending on the measurement.
- The gas sensor may not read the gas level correctly if the level of gas or odor stays consistent.

Particulate Matter(PM) indicator

The overall air quality level is determined based on the PM density and odor level. The detection ranges are separated into 4 levels, and the overall air quality indicator light turns green, yellow, orange, or red depending on the highest contamination level detected. The measuring unit is $\mu\text{g}/\text{m}^3$.



Tip

Miro Air Purifier detects PM 1.0 μm to PM 10.0 μm .

Tip

Temperature, humidity, and overall air quality can be checked on the Miro Smart Home mobile application.

Understanding the overall air quality level

Miro Air Purifier detects PM 1.0 μ m to PM 10.0 μ m.

| Color | Status | PM density (μg/m³) |
|---------------|---------------|---|
| Blue | Good | 0 ~ 15 |
| Green | OK | 16 ~ 35 |
| Yellow | Bad | 36 ~ 75 |
| Red | Very Bad | 76 \leq |

Additional information on PM density

- Miro Air Purifier detects PM 1.0 μm to PM 10.0 μm .
This measurement could differ from the Environmental Protection Agency (EPA) and other agencies' standards, products, and/or devices.
- Differences in PM density values may be the result of different methods of measuring or differences in the actual PM density levels.
The PM density measurement was tested using Miro's standard test materials.
- The fine dust density could be affected by cooking, humidifiers, sprays, or other products with steam or fine particles.
- Two sensors placed in the same space could measure the PM density differently due to air circulation.
- The sensor will display dust density higher than the actual indoor air quality due to frequent airflow from the outdoors if the Air Purifier is placed near doors/windows.
- The sensor may display inaccurate measurement if placed in a space with frequent air circulation from different sources.
- The PM density indicator could temporarily show inaccurate results due to environmental factors such as electromagnetic wave or electrical noise.

Filter replacement alert

Filter should be replaced as soon as the Miro Air Purifier indicates that the Filter lifespan has reached its end.



Warning

Filter life depends on operating hours and environment. It is recommended to replace the filter every 6 months to 1 year. If you are using the Miro Air Purifier 24/7, we recommend changing the filter every 6 months.

Warning

Failure to replace the filter may affect the performance of your Miro Air Purifier.

Tip

Filter replacement alert only appears when the Air Purifier is running.

Resetting the filter replacement alert

- Filter replacement alert automatically gets deactivated when you replace your filter to an authentic Miro Filter.
- Hold the fan button for 3 seconds to deactivate the filter replacement alert. If you deactivate the filter replacement alert without changing the filter, the alert will disappear but the Air Purifier will not be able to perform at its full capacity.

Changing Your Filter

Video User
Guide



Filter lifespan explained

- Filter life depends on operating hours and environment. It is recommended to replace the filter every 6 months to 1 year. If you are using the Miro Air Purifier 24/7, we recommend changing the filter every 6 months.
- Miro Air Purifier will notify you when the Filter needs to be replaced. Please refer to page 15 for more information.
- Once you replace your filter with authentic Miro Filter, the filter replacement alert will automatically get deactivated.
- Hold the fan button for 3 seconds to deactivate the filter replacement alert. If you deactivate the filter replacement alert without changing the filter, the alert will disappear but the Air Purifier will not be able to perform at its full capacity.

01. Disconnect power

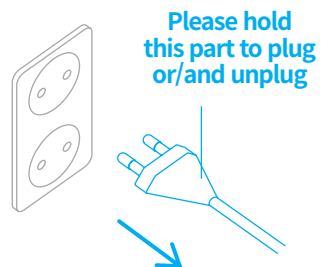
Turn off and unplug the product before replacing the filter.

Warning

Please do not pull the wire when unplugging.

Warning

Do not touch the plug or wire with wet hands.



02. Disassemble the Top Module

MUST READ

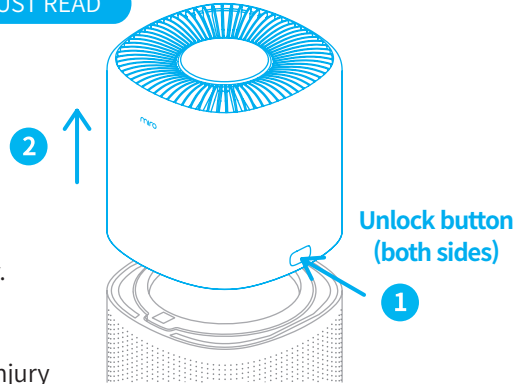
Push the unlock button and lift up the Top Module.

Warning

Please wait at least 30 seconds for the unit to turn off completely before disassembly.

Warning

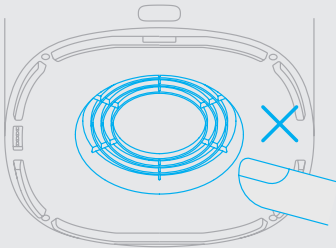
The Air Purifier may get damaged or cause injury to the user if you try to disassemble the Top Module right after turning off the unit. Please wait at least 30 seconds before disassembly.



Please wait for 30 seconds for the unit to turn off completely before disassembly.

MUST READ

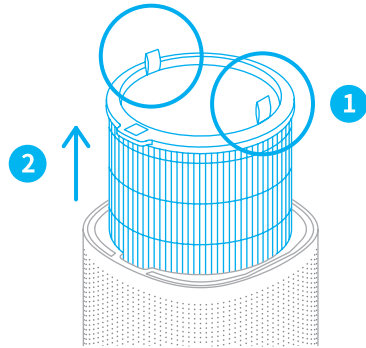
- The fan inside will continue to spin for at least 30 seconds after it has been turned off.
- Please keep clear of any objects in the Top Module at all times. Sticking anything in may cause injury to the user or damage the product.



Do not put your finger through the bottom of the Top Module.

03. Removing the old filter

Please hold the old filter with two hands and then lift it to remove.



04. Removing all packaging materials

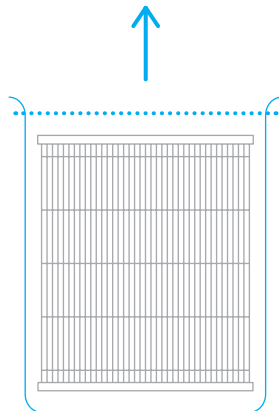
Please remove all packaging from the new filter and discard the packaging materials immediately.

The plastic wrappers are a choking hazard and may cause injury if they are not discarded properly.

Warning

Failure to remove all packaging may damage the product.

Failure to remove all packaging will void your warranty.



05. Installing the new filter

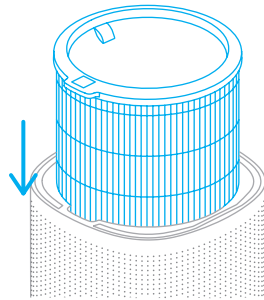
After removing the packaging from the filter, please put it back to the Bottom Module and ensure that the filter is pushed all the way down.

Warning

If the filter is not seated at the very bottom of the unit, the Top Module and the Bottom Module cannot be assembled correctly.

Warning

If you get the "E3" error message, please try to reassemble the filter again. If the "E3" error message persists, please contact us at support@mirohome.com.

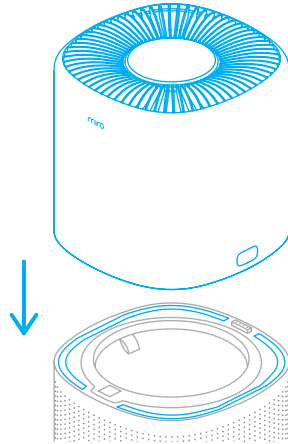


06. Placing Top Module

Place the Top Module on top of Bottom Module with the filter and make sure you are assembling in the right direction.

Warning

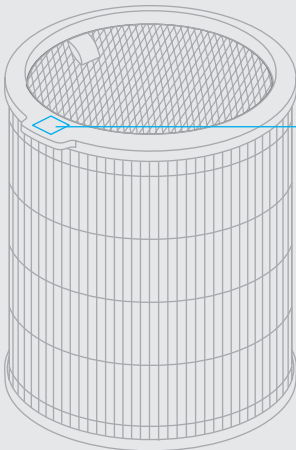
Failure to install the Top Module and the Bottom Module correctly will cause the Air Purifier to malfunction.



FILTER CARE SYSTEM

Miro Filter Care System checks the authenticity of Miro Air Filters and its lifespan. When you install a new Miro Filter, the Filter Care System will automatically scan the authenticity of the Filter. You may check the status of your filter through Miro Smart Home mobile application after installing the MiroT WiFi chip.

Please do not remove the "Filter Care System" sticker on the filter. The sticker allows the Filter Care System to track the lifespan and authenticity of your filter. Removing this may cause the Air Purifier to malfunction.



**Do not remove
the sticker.**



Maintaining Your Air Purifier

Please read before cleaning

- Turn off and unplug the product before cleaning.
- **Warning!** Do not touch the power plug, adapter, and cables with wet hands.
- Clean with a soft cloth or cotton swabs only.
Do not use brushes or any other tough materials to clean the product.
It might damage or break the unit and void warranty.
- Please use soft detergent to clean the exterior of Miro Air Purifier.
Do not use strong detergents or solvents to clean the product.
- The frequency of cleaning the filter and Air Purifier depends on the environment and operating hours.
If the Air Purifier is used in a dusty area, please clean the filter and Air Purifier more frequently.
- Failure to perform regular cleaning and maintenance may result in poor performance and odor.
- If you store your Air Purifier and remains in idle status for a long time, please make sure to clean or replace the filter before use.
If the Air Purifier was stored in a damp place, replace your filter immediately before use.
- You can use a vacuum cleaner to clean the Miro Filter.
If the inside of the filter is contaminated, vacuuming it will not resolve any issue. Please replace your filter if you suspect that the interior of the filter is contaminated.

- Filter damage is not covered by your warranty.
- The fan in the Top Module cannot be taken apart. Please do not attempt to take the unit apart. This will void your warranty.
- When any small toys, foreign materials, or paper drops into the Air Purifier, stop the Air Purifier as soon as possible and contact us at support@mirohome.com.

Cleaning the Top and Bottom Modules

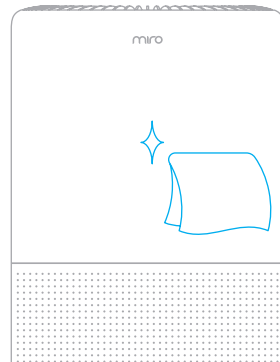
Wipe the exterior with soft cloth.

Tip

Remove dust from the air inlet and outlet using a vacuum cleaner. Use a soft cloth and/or cotton swab if needed.

Tip

When the exterior is dirty, use a soft detergent and soft cloth to clean the surface. Use a dry cloth to remove water.



Cleaning the fan cover

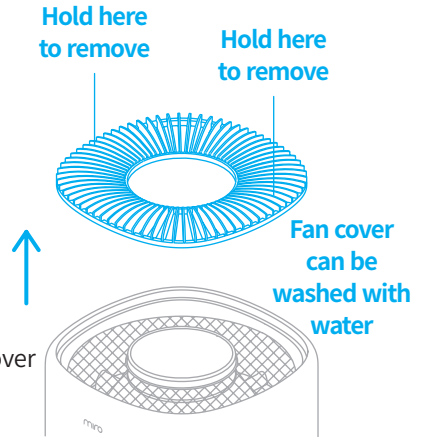
Remove the fan cover from the Top Module and use a vacuum or soft brush to clean it. The fan cover can be washed with water.

Warning

When you wash it with water, please dry the fan cover before reassembling it back on the Top Module.

Warning

Dry your modules completely before reassembling your Air Purifier. Water may cause damage to your product.



Cleaning the Miro Filter

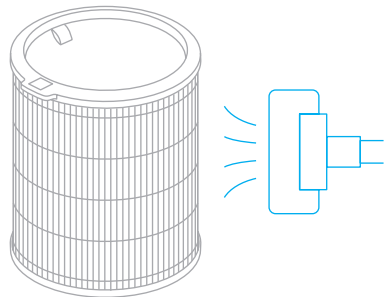
Follow the instruction from the manual to disassemble the filter. Remove dust using a vacuum cleaner.

Tip

We recommend cleaning the filter frequently. The frequency will heavily depend on the environment the Air Purifier is operating in.

Warning

Do not wash your filter. Washing your filter will permanently damage the filter and will require a brand new filter.

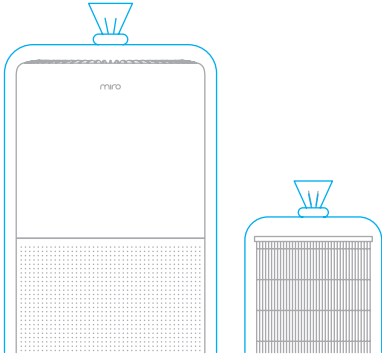


Storing the filter

Please wrap it with vinyl bag under the shade to keep foreign materials going inside.

Tip

Store the filter out of direct sunlight or/and damp area.



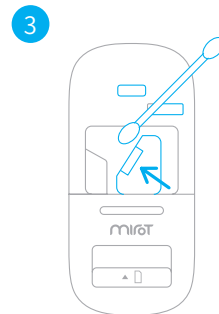
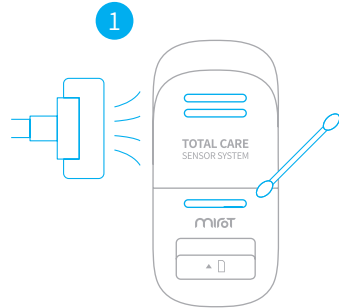
Cleaning Total Care System

Remove dust from the Total Care Sensor using a vacuum cleaner. If the dust remains after vacuuming, please use a soft cloth or cotton swab to clean.

Failure to clean the Total Care System will result in misreadings and underperformance of your Miro Air Purifier.

Tip

Miro recommends cleaning the Total Care Sensor at least once a month.



Frequently Asked Questions (FAQs)

Please find the frequently asked questions below. If you continue to have issues with the Air Purifier, please create a problem ticket on support.mirohome.com or send us an email at support@mirohome.com

| Issue | Check First | Possible Solution |
|--|---|--|
| My Air Purifier won't turn on. | Is the DC adapter plugged in correctly? | Plug the DC adapter into the power outlet correctly. |
| | Is the power cable plugged into the DC adapter? | Please check to see if the power cable is plugged all the way into the Air Purifier. |
| The Miro Air Purifier gets power but it doesn't run. | Is the fan cover installed correctly? | Please install the fan cover correctly. |
| | Is the Top Module assembled correctly onto the Bottom Module? | Please assemble the Top Module correctly onto the Bottom Module. |
| Air output is weak and product makes noise. | Are all packagings removed? | Please check to see if all packaging is removed. Reassemble according to the manual. |
| | Is air inlet and/or air outlet clogged with dust? | Follow the manual to clean the air inlet/outlet. |
| | Is the filter installed upside down? | Please take the filter out and install the filter correctly. |

| Issue | Check First | Possible Solution |
|---|--|---|
| | Is the filter clogged up? | Please clean the accumulated dust with a vacuum cleaner. |
| | Is your filter contaminated/expired? | Please replace it with a new filter. |
| The air purifier is not removing dust or odors. | Is the space open and wide? | Please do not install your Miro Air Purifier where there is frequent circulation of air. |
| | Is the space too large for the Air Purifier? | Each model of the Miro Air Purifier has a recommended space size. Please follow these guidelines. |
| | Are there any objects blocking the air circulation or is the product placed too close to the wall? | Relocate the product with sufficient clearance. Install the Air Purifier more than 2 ft away from any objects such as wall, furniture, and curtain. |
| | Is the Air Purifier installed in a smoky area? | Please try not to use the product in an area with frequent odor and smoke. This will significantly reduce the filter lifespan. |

| Issue | Check First | Possible Solution |
|---|--|--|
| | Is air inlet and/or air outlet clogged with dust? | Please clean these parts and remove accumulated dust. |
| | Is your filter dirty and reached its life expectancy? | Please replace the old filter with a new filter. |
| There is a strange smell coming from the air outlet and the filter. | Is your Air Purifier new? | Brand new Miro Air Purifier will have an odor caused by activated charcoal. This is not harmful to your body. Run your Air Purifier for one hour to get rid of the odor. |
| | Are you using the Air Purifier with humidifier and other fans? | Damp environment will cause odor. Using the Miro Air Purifier will cause the Miro Filter to dampen which will cause odor. Please dry the filter before using the Air Purifier if your filter gets wet. Too much humidity may cause permanent damage to the filter. |
| | Strange smell coming from the Air Purifier does not disappear after ventilation and proper cleaning. | The filter is ready to be replaced. Please purchase a new filter on shop.mirohome.com |

| Issue | Check First | Possible Solution |
|---|--|--|
| | Did you turn the product on and off often? | It is recommended to run your product for at least 24 hours. If you turn the unit on and off too often, the activated carbon filter might create a strange smell. Please do not use the product in extremely dusty and smoky area. Use the Air Purifier with proper ventilation. |
| The buttons on the Touch Station do not work. | Is the lock icon engaged? | Press and hold the Timer/ Lock button for 3 seconds or longer to disable the lock function. |
| The Air Purifier continues to run even when the air quality indicator is blue(clean). | Is the Air Purifier on Auto mode? | The Air Purifier will continue to run at the lowest level in Auto mode even when the air quality is clean. You can manually change the mode using the Touch Station. |
| I'm getting "E1", "E2", "E3" error codes. | | Please contact customer service center at support@mirohome.com |

| Issue | Check First | Possible Solution |
|--|--|---|
| The overall air quality indicator light stays red for a long period. | Is there any change in temperature or humidity in the environment? | Total Care Sensor can be affected by change in temperature, humidity, and gas. Please run the Air Purifier for certain period of time and see whether the air quality indicator light changes. |
| | Are there accumulated dust on the Total Care Sensor? | The sensor cannot perform properly if the Total Care Sensor is blocked by accumulated dust. Please follow manual to clean the Total Care Sensor. |
| | The indicator color does not change even after the Air Purifier is moved to a clean environment. | Please clean the Total Care Sensor. |
| | Is Air inlet and/or air outlet clogged with dust? | Clean the sensor area and remove all dust. |
| I can't insert the MiroT into my Air Purifier. | Is the LED light on the MiroT chip facing towards the floor? | The LED light indicator needs to be facing towards the ceiling. Please visit support.mirohome.com for more information. |

| Issue | Check First | Possible Solution |
|--|---|---|
| Miro Smart Home mobile application is not working. | Did you change your Wi-Fi router settings? You need to reset and reconfigure the MiroT connection as well. | Please check support.mirohome.com for any questions regarding MiroT chip. |
| I inserted the MiroT into a Miro product. It won't let me connect to anything. | Is the LED light on the MiroT chip red? | When the MiroT is successfully connected, the LED light on the MiroT changes to green. |
| I can't find my MiroT in the box. | MiroT is sold separately. Please go to shop.mirohome.com for more information. | Please check to see if your product includes MiroT chip. |

| Issue | Check First | Possible Solution |
|---|--------------------|---|
| How can I reset the filter replacement alarm? | | <p>The filter replacement alarm will reset automatically when you replace your filter using a new authentic Miro filter.</p> <p>You may also manually reset the alarm by holding the fan speed button for 3 seconds or longer.</p> <p>If you reset the filter replacement alarm without changing the old filter, the air purification function will not function at its maximum capacity.</p> |

Please Read Before Use For Your Safety

To reduce the risk of injury/physical harm, please read the following before using your Miro Air Purifier.

WARNING

- Do not use different brand adapters. Only use Miro adapters.
- Do not use several devices on a multi-socket extension outlet.
- Do not plug or unplug the power plug with wet hands.
- Do not alter, repair, or extend the cable. When it needs repair, please contact customer service center at support@mirohome.com
- Do not forcefully disassemble the Top Module while running.
- Do not use the product near open flame.
Do not use combustible or flammable substances such as hairsprays and insecticides near Miro Air Purifier.
- Do not run the Air Purifier without filter.
- Do not forcefully disassemble or break the filters.
- Do not put water into the Air Purifier and filter.
- Do not use the filter for any other purposes.
Please keep the filter inside the Miro Air Purifier.
- Do not wipe the product surface using sulfuric acid, hydrochloric acid, and/or organic solvent (thinner, kerosene etc.). Doing so may damage the product surface and create toxic gas.
- Do not put soapy water, cosmetics, chemicals, air freshener, and/or sterilizers into either the Main Unit or filter.

- Do not install the Air Purifier in an area near heat-generating equipment, such as heater and flammable gas. Please avoid installing the Air Purifier in an area with lots of metallic particles. It may cause an explosion.
- Do not use the Air Purifier in a damp area such as bathroom. Do not use the Air Purifier where there are oily particles. It may damage the Air Purifier and cause electrical shock.
- There may be condensation inside the Air Purifier if you are using the product near a humidifier or an air conditioner. This may damage the Air Purifier and cause harm. If not avoided, it may result in death or serious injury.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not use the Air Purifier for removal of toxic gas such as carbon monoxide.
- Use this product only for its intended purpose. This product is not intended for use in preserving animals/plants, precision equipment, artwork, etc.
- Do not use the product in an area with very strong odors. The deodorization performance of the filter may decrease sharply.

- Do not use the Air Purifier for ventilation purposes. The filter life may decrease sharply.
- Do not use the Air Purifier for drying wet clothes. It doesn't have any dehumidification feature, and the filter may get damaged and cause odor.
- When any foreign objects fall into the Air Purifier, stop the device immediately and contact customer service center at support@mirohome.com
- Make sure the power cord, cable, and the power plug are plugged all the way in.
- The Air Purifier has wheels on the bottom. Please avoid the wires from getting caught in the wheels.
- Please make sure to insert the power cord facing down. The cord may suffer from damages if the cord tilts upward.
- Do not yank or bend the power cable excessively.
- Do not place heavy objects on top of the power cable.
- Do not pull the power plug. Always grab the head of the power plug when unplugging.
- Do not move the Air Purifier while it's plugged in and/or turned on.
- Place the Air Purifier on a flat surface.

- Do not sit on the unit or put heavy objects on the Air Purifier.
- Do not block air inlet and outlet while the Air Purifier is running.
- Persons (including children) with reduced physical, sensory, mental capabilities, or lack of experience and knowledge should be supervised to ensure that they use the product safely.
- Do not allow animals or pets to urinate on the unit or chew on the power cord.
- When the Air Purifier is used in an environment with other combustible products, such as gas stove, ventilate your space more often. If the space is not ventilated enough, the user may suffer from carbon monoxide poisoning.
- Do not place the product near fabric like curtains. It may block the air holes and your Air Purifier will not function properly.
- Do not place the Air Purifier where there is a drastic change in temperature. This may damage the Air Purifier.
- Do not use the product near air conditioning or heating equipment. It may deform or discolor the product.
- Do not install the product in an area exposed to direct sunlight or strong light fixtures. It may discolor the product. Please use the light fixture at least 5ft away from the Air Purifier.
- Do not install the Air Purifier within 4ft (1m) of any TV or audio equipment.



Tip

- Use a dry cloth to clean the power plug.
- Clean the dust near air inlet and outlet regularly.
Please use a soft cloth or cotton swab for thorough cleaning.
- The cleaning frequency of filter varies depending on the operating hours and environment.
In a normal environment, you need to clean the filter once a month.
- When the exterior is dirty, use a soft detergent and soft cloth to clean the surface. Use a dry cloth to remove water.
- Using the Air Purifier in one location for an extended period of time may cause the floor, wall, and ceiling to get dirty.
Please move the Air Purifier around to avoid circulating air in one pattern.

Contact customer service at support@mirohome.com

- When the Air Purifier does not work after properly installing the filter.
- When the power supply is unstable.
- When there are abnormal noise or vibrations.
- When the unit gets abnormally hot.
- When there is a burning smell.

Product Specifications

| | | |
|-------------------------------|--|--|
| Model Name | MHPure13G MHPure13T | MHPure13PG MHPure13PT |
| Input Voltage | 220 V / 24V  2.5A | 220 V / 24V  3A |
| Frequency | 50Hz ~ 60Hz | 50Hz ~ 60Hz |
| Power Consumption | 56 W | 65 W |
| Dimension (Unit - mm.) | 300 x 300 x 640 (H) mm. | 300 x 300 x 755 (H) mm. |
| Dimension (Unit - in.) | 11.8 (W) x 11.8 (D) x 25.2 (H) in. | 11.8 (W) x 11.8 (D) x 29.7 (H) in. |
| Weight | 18.3 lbs (8.3 kg) | 20.2 lbs (9.16 kg) |

Product design and dimensions may slightly change without advance notice.

Warranty Disclaimer

| | |
|------------------------|-----------------------------|
| Covered Product | Miro Air Purifier |
| Model Number | MHPure13 / MHPure13P Series |

Covered Product:

Miro Air Purifier, Miro Air Purifier Plus

Model Number: MHPure13G(888894000210), MHPure13T(888894000272), MHPure13PG(888894000234), MHPure13PT(888894000289)

Limitation of Damages

In no event shall Miro America Inc. be liable for consequential damages for breach of this warranty. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

Miro warrants that for a period of one year from shipment, the Product will be free from defects in materials and workmanship under normal use in accordance with the documentation provided with the Product. In the event of a defect, visit Miro at <https://support.mirohome.com> for return instructions. Miro's policy is to honor product warranties only on products purchased directly from Miro or from authorized Miro resellers, and only if accompanied by a receipt or proof of purchase. A list of Miro's authorized resellers is available on Miro's website. If you purchase a Miro product from an unauthorized dealer or if the original factory serial number has been removed, defaced or altered, your Miro product warranty will be deemed invalid. Shipping charges may apply except where prohibited by applicable law.

Miro's sole obligation under this warranty will be at its option to repair or replace the Product and the replaced product will be warranted for the remaining period of the original warranty. Replacement products may contain new or refurbished parts.

Miro America Inc. is not the manufacturer of but is the exclusive distributor and authorized seller of all Miro branded products in North America.

Warranty Exclusions

This warranty does not apply to any costs, repairs, or services for the following:

1. Service calls to correct the installation of the Covered Product, or to explain the usage of the product to the buyer.
2. Repairs necessitated by use other than normal home use.
3. Damage resulting from misuse, abuse, accidents, alterations, or improper installation, including, but not limited to, any use which falls under the 'Please Read Before Use For Your Safety' Section in this product user manual.
4. Corrective work necessitated by repairs made by anyone other than a Miro America Inc. authorized service technician.

This warranty does not apply to Products damaged by misuse, accident, electrical disturbance or normal wear and tear. The Product is not designed for or warranted against damage from use in areas subject to extreme temperature, excessive moisture, or other inherently hazardous environments. All implied warranties of merchantability or fitness for a particular purpose are limited to the duration of this warranty except for the limited express warranties set forth above, Miro America Inc.

disclaims all other express or implied warranties or conditions. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction. limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

How to Obtain Warranty Service

Please use <https://support.mirohome.com> to submit a ticket. Our support representative will help you to resolve the issue.

Upon discovery of any defect, malfunction, or nonconformity in the Covered Product, the buyer may choose one of the following options for obtaining warranty service and repairs:

(a) The buyer should carefully pack the Covered Product, preferably in the original packing materials, and deliver it, together with a copy of the original purchase receipt and a description of the problem, to:

1709 British Cup Dr,
Las Vegas, NV 89117

If the buyer sends the product by U.S. mail, we recommend that the buyer insure it and send it return receipt requested. We accept no liability for products lost or misplaced in shipment.

(b) The buyer may return the Covered Product to the retail seller, or to any retail seller of like goods of the same manufacturer, who will do one of the following:

1. Service or repair the Covered Product to conform to the applicable warranty.
2. Direct the buyer to a reasonably close independent repair or service facility.
3. Replace the Covered Product with goods those are identical or reasonably equivalent to the warranted goods.
4. Refund to the buyer the original purchase price less that amount directly attributable to use by the buyer prior to the discovery of the nonconformity.

Product Registration

We recommend that the buyer fill out and register the warranty here: <https://geni.us/HpJ0>

Miro America Inc.

Miro Customer Service

Miro operates in-house customer support site.

Please visit support.mirohome.com or email us at support@mirohome.com if you have any issues with your Miro product.

Contact us at support@mirohome.com

You should expect a response from us within 24 hours during business hours.

What does this warranty not cover?

- Damage of a product resulting from customer's failure to read and follow manuals.
- Damage of a product resulting from customer's intentional or negligent mishandling.
- Damage of a product resulting from unauthorized modification of the product.
- Damage caused by national disaster.
- Damage of a product resulting from using a humidifier in an inappropriate and harsh environment.

Customer service protocol

| Customer Service Protocol | Solutions | |
|---|--|----------------------------|
| | Within warranty period | After warranty period |
| Defective items within 7 days from purchase date | Replacement or full refund | |
| Defective items within 1 month from purchase date | Replacement or full refund | Not applicable |
| Defective or damaged during delivery | Replacement | |
| When repair is possible | When the unit is broken with the repetitive problems less than three times. | Free repair |
| | When the unit is broken with the repetitive problems more than three times. | Repair at cost |
| When repair is impossible | (Within the period of possession of parts) When the repair is impossible even with repair parts | Replacement or full refund |
| | (Within the period of possession of parts) When the repair is impossible due to absence of repair parts | |
| When the company lose the product during repair | | Partial refund |

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Miro Support
support.mirohome.com